

Robert L. Fox

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Highly experienced Executive Program Manager with a strong technical background and with significant strategic and operational management experience gained with multi-national, matrix organizations while working across a wide range of business sectors including energy, insurance, banking & finance and automotive. An in-depth project and program management background with the proven ability to lead large scale, international transformation projects and programs while deploying technical expertise in IT Architecture, Networking, IT Infrastructure, Systems Integration and Information Security. Fully capable of operating effectively in fast moving work environments and driving the achievement of KPIs and quality milestones while ensuring customer satisfaction. Outstanding management experience and a proven track record in strategic planning and delivery with a history of leading in-house, international and matrix teams of up to 250 multi-disciplinary staff. A very capable individual with exceptional interpersonal skills who leads from the front, builds great relationships, and makes a first class impression with clients and 'C' level stakeholders while communicating effectively in English and fluent German.

KEY SKILLS AND EXPERIENCE

Program Management. Builds program delivery capability in line with strategic objectives. Plans programs and establishes the criteria for managing KPIs and QA plus risks, assumptions, issues and dependencies. Manages multiple, concurrent, work streams and high profile activities to tight timescales. Manages all aspects of budgets including forecasting & the achievement of financial targets.

Program Recovery. Extensive experience of recovering distressed projects and programs. The ability to rebuild credibility and renew key stakeholder relationships. Experience of devising remedial action plans that ensure programs deliver planned results.

Transformational Change. Deploys effective influencing skills to drive enterprise-wide change. Leads global technology transformation projects and programs which focus on increased efficiency, improved customer satisfaction and quality excellence.

Leadership. Extensive experience of directing large teams of up to 250 multi-disciplinary IT staff on large scale, multi-million Euro projects and programs. Strong track record of working with local, remote and offshore program resources.

Stakeholder Management. Identifies and implements professional solutions that address the operational and business needs of all key stakeholders at every level of large, multi-national organizations in a range of business sectors. Acts as the first point of contact for senior level clients and has the credibility and gravitas to engage with and influence "C" level management and stakeholders.

Strategic Management. Proven ability to think strategically and to provide valuable input to senior management decision making and gives expert advice on a range of technology improvement & strategic initiatives to enable organizations to meet objectives in a timely fashion. Takes a leadership role in driving the implementation of key strategic initiatives.

Vendor / Supplier Management. A strong background of managing vendors (e.g. IBM and HP) and monitoring the performance of 3rd party suppliers against clearly defined service level agreements. Further experience of negotiating terms & conditions with suppliers (contract management).

SELECTED CAREER ACHIEVEMENTS

- Acted as Senior Network and Security Architect during a European Bank merger. Took responsibility for the design, strategy and delivery of multiple consolidation projects (value €12m) moving over 1,500 banking applications in over 12 data centers into two "super" data centers. Subsequently deployed a large scale proxy solution for the banks' 45K users.
- As interim Head of IT at Balfour Beatty took over responsibility for an underperforming IT team and tasked with rebuilding a number of poorly implemented IT systems. Carried out an extensive review and subsequently put in place a robust remedial action plan which ensured the successful recovery of the IT systems including SAP and CAD / SCADA development.
- As Lead Cyber Security Manager at Deutsche Bank engaged with the vendors (IBM and HP) as part of a global outsourcing transformation program. Worked directly with the CISO Organization to undertake a series of complex contract reviews. Engaged with key internal stakeholders to devise and implement robust security policies and procedures. Liaised between German and UK colleagues.
- Conducted a high level assurance review of a back office, multi-million pound ECM, Workflow and DMS system at the European Energy Training Organization. Subsequently tasked with leading a best-in-class initiative to improve service delivery performance and the IT infrastructure. Rebuilt the IT team and led multiple service improvement initiatives.

Extract of Career Experience:

February 2019 – July 2019

Interim Group CISO

Nordex SE – Hamburg, Germany

- Implement ISMS & ISO 27001 Certification process world-wide
- Performed Executive Search for replacement
- Build-out existing Security Organization and target operating model, raised security awareness
- Established Cyber / InfoSec strategy for digitalization, IoT & Industry 4.0 initiatives
- Supported CIO & Executive Board -

February 2018 – July 2018

Interim Head of Cyber Security Architecture & Solutions

Innogy SE – Essen, Germany

- Facilitated the build out of a newly formed, international Cyber Security Architecture & Solutions focused team - integrated with Corporate IT & Group level security
- Hiring a team of 20 Senior professionally in 6 countries
- Established a group wide Security Architecture and created the baseline security controls and policies
- Served on Executive Security Board working closely with CIO & Executive Board members

February 2017 – January 2018

Interim Service Delivery Executive / Manager

Innogy SE – Essen, Germany

- First generation Data Center outsourcing deal, executing handover of complex Transition / Transformation Program into BAU (Business as Usual) operations
- Performed ITIL v3, Vendor, Contract & Stakeholder Management – including Service Catalog
- Served on Security & Architecture boards

January 2015 – March 2016

Interim Head of IT

Balfour Beatty Rail - Munich, Germany

- Appointed to this senior interim role and reported directly to the Managing Director Finance.
- Managed all of the IT operations in Germany with further responsibility for staff, special projects and the IT Budget.
- Focused on resolving a number of serious issues regarding poorly implemented legacy IT systems.
- Gained approval to implement a comprehensive action plan designed to stabilize the IT systems (incl. documentation)
- Devised and implemented robust information security policies and procedures.

November 2014 – January 2015

Lead Cybersecurity Manager

Deutsche Bank - Eschborn, Germany

- Worked on a large scale, complex Global Outsourcing Transformation program with multiple vendors (e.g. HP & IBM).
- Engaged directly with the Cisco organization to undertake complex contract reviews.
- Coordinated the activities of the IT teams operating in the UK and Germany (in German and English).
- Worked closely with several project streams to establish cyber security standards that were fully compliant with the bank's internal requirements and with external regulatory requirements.

June 2014 – September 2014

Interim Manager / Network Tower Lead / Global T&T Program

Hewlett Packard (Portigan Financial Services – West LB) - Ratigen, Germany

- Played a key role in the senior management team for the Global Transformation Program.
- Managed a large multi-disciplinary team of 40+ IT professionals.
- Led a number of business critical organizational and process re-engineering projects.
- Led a greenfield data center consolidation and migration project including a reduction of the existing CMO Estate.

October 2013 – May 2014

Senior T&T Program Manager / Information Security

Delaval - Glinde, Germany

- Tasked with replacing the existing SPI Firewall products and given the further objective of improving security awareness and improving the company's existing security profile.
- Deployed Next-Generation Firewall technologies to provide advanced application level security for networking, threat prevention and management across 106 locations globally.
- Played a key role in the product and vendor selection process for the firewall technology and additionally influenced senior stakeholders to move to a more cost effective MSSP (Managed Security Services Provider) model.
- Devised the log management strategy and resolved performance issues globally including WAN acceleration.

May 2013 – October 2013

Management Consultant / Senior Program Manager

Getronics / KPN / Connectis – Switzerland, Holland, Hungary and Germany

- Carried out an analysis on a large scale IT Transition and Transformation Program.
- Presented a report to executive management which involved crisis management and strategic planning.
- Worked together with various partners including KPN (Holland) & Connectis (Switzerland) and with the end client.
- Travelled extensively to Holland, Hungary, Switzerland and Germany.

November 2012 – March 2013

Senior IT Rollout / Program Manager

BMW AG - Munich, Germany

- Managed the full life-cycle of a portfolio of projects and initiatives at BMW.
- Successfully delivered a number of business critical projects that impacted 41 global markets.
- Focused on projects concerned with mobility services, and networked car technologies.

EARLIER CAREER

03/12 – 11/12	Senior Infra. Architect / PM	Bombardier Transportation – Berlin, Germany
11/11 – 12/11	Senior Project Manager	Atos / Siemens – Munich & Helsinki
10/11 – 11/11	Senior Project Manager	Germanischer-Lloyd – Hamburg, Germany
05/11 – 08/11	Interim Chief Architect	Wincor Nixdorf International – Paderborn, Germany
03/11 – 05/11	Senior Project Manager	Engel Karton GmbH – Hamburg, Germany
02/11 – 03/11	Interim Chief Architect	Wincor Nixdorf Portavis – Hamburg, Germany
11/10 – 12/10	Senior Project Manager	Ericsson Mobile Money - Karlskrona, Sweden
05/10 – 09/10	Lead Solution Architect	Bank of Scotland Germany (Lloyds TSB) – Berlin, Germany
04/10 – 05/10	Senior Project Manager	Hypo Real Estate Group (Depfa Bank) – Munich, Germany
07/09 – 12/09	Senior Project Manager	Suhrkamp Verlag (Publishing) – Frankfurt, Germany
12/08 – 05/09	Senior Project Manager	BaFIN (German Financial Services Authority) – Frankfurt, Germany
05/08 – 12/08	Senior Project Manager	Zurich Financial Services – Zürich, Switzerland
02/08 – 05/08	Senior Project Manager	ComdirectBank – Quickborn, Germany
04/07 – 11/07	Senior Project Manager	RWE Trading, Swindon UK (& Essen, Germany)
05/06 – 12/06	Networking & Security Architect	IBM Sweden (Nordea Bank) – Stockholm Sweden
11/05 – 03/06	Senior Project Manager	Lycos-Europe, Gütersloh Germany (& Stockholm)
07/05 – 11/05	Senior IT Auditor	Dionex Corporation (Europewide)
03/05 – 07/05	Senior Project Manager	Bankhaus Wölbern, Hamburg Germany
03/04 – 03/05	Senior Project Manager	Marquard und Bahls, Hamburg Germany

TECHNICAL AND FUNCTIONAL EXPERTISE

IT Audit and Security Auditing	Bank Security (PCI-DSS, KYC, AML, CFT)	Compliance & Risk SoX, CoBIT, COSO, GRC
IT Architecture / Strategy (ie. TOGAF)	Cyber & Information Security	Data Center (Consolidation / Migration)
Digitalization, IoT & Industry 4.0	Contract / Provider Management	Storage Technologies (NAS, SAN, DAS)
Outsourcing / OffShoring / NearShoring	ITIL & ITSM	Project/Program Management (PMI, PRINCE2)
Cloud/Virt. Technologies (XaaS)	ISO 27001 / ISMS	IT Infrastructure & Networking (LAN/WAN/FW)

ADDITIONAL INFORMATION

Nationality:	US National
Languages:	Native English, fluent German
References:	Sterling references available upon Request