

## Robert L. Fox

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**Senior / Executive IT Professional with extensive strategic and operational experience and a proven track record of leading large scale, complex business and IT transformation / technology enabled projects and programs. Twenty years+ experience of working across multiple industries while deploying expertise in Networking, IT Infrastructure, Architecture, Systems Integration and Information (Cyber) Security. Fully capable of operating effectively in fast moving work environments demanding high levels of security, data protection, policy and risk compliance. Outstanding senior management experience and a proven track record in strategic planning and delivery with a history of leading in-house, international and virtual teams of up to 250 multi-disciplinary IT staff. A highly capable individual with exceptional interpersonal skills who leads from the front, builds great relationships, and makes an outstanding impression with clients and 'C' level stakeholders while communicating effectively in English and German.**

### KEY SKILLS AND EXPERIENCE

**Senior IT Professional.** Over twenty years+ experience in Senior / Executive leadership roles with a strong pedigree in delivering success through a combination of technical innovation, team work and a real passion for helping organizations to achieve their goals successfully.

**Leadership.** Extensive experience of directing large teams of up to 250 multi-disciplinary IT staff on large scale, multi-million Euro projects and programs which consistently deliver real and sustainable business outcomes.

**Strategic Management.** Proven ability to think strategically and to provide valuable input to senior management decision making and gives expert advice on a range of technology improvement & strategic initiatives to enable organizations to meet objectives in a timely fashion.

**Program Management.** Builds program delivery capability in line with strategic objectives. Plans programs and establishes the criteria for governance encompassing planning, resourcing and budgeting plus risks, assumptions, issues and dependencies.

**Program Recovery.** Extensive experience of recovering distressed projects and programs. The ability to rebuild credibility and renew key stakeholder relationships. Experience of devising remedial action plans that ensure programs deliver planned results.

**Stakeholder Management.** Identifies and implements professional solutions that address the operational and business needs of all key stakeholders at every level of large complex organizations. Acts as the first point of contact for all program issues.

**Change Management.** Deploys effective influencing skills to drive enterprise-wide change. Leads global technology transformation and change project and programs which focus on innovation, technology, process excellence and business improvement.

**Vendor / Supplier Management.** A strong background of managing vendors (e.g. IBM and HP) and monitoring the performance of 3<sup>rd</sup> party suppliers against clearly defined service level agreements. Further experience of negotiating terms & conditions with suppliers (contract management).

### SELECTED CAREER ACHIEVEMENTS

- As interim Head of IT at Balfour Beatty Rail took over responsibility for an under-performing IT team and tasked with rebuilding a number of poorly implemented IT systems. Carried out an extensive review and subsequently put in place a robust remedial action plan which ensured the successful recovery of the IT systems including SAP and CAD development.
- As Lead Cyber Security Manager at Deutsche Bank engaged with the vendors (IBM and HP) as part of a global outsourcing transformation program. Worked directly with the CISO Organization to undertake a series of complex contract reviews. Engaged with key internal stakeholders to devise and implement robust security policies and procedures – liaised between German & UK colleagues
- Acted as Senior Network and Security Architect during a European Bank merger. Took responsibility for the design, strategy and delivery of multiple consolidation projects (value €12m) moving over 1,500 banking applications in over 12 data centers into two “super” data centers. Subsequently deployed a large scale proxy solution for the banks’ 45K users.
- Conducted a high level assurance review of a back office, multi-million pound ECM, Workflow and DMS system at a European Energy Training Organization. Subsequently tasked with leading a best-in-class initiative to improve service delivery performance and the IT infrastructure. Rebuilt the IT team and led multiple service improvement initiatives.

## **Extract of Career Experience:**

February 2019 – July 2019

### **Interim Group CISO**

#### **Nordex SE – Hamburg, Germany**

- Implement ISMS & ISO 27001 Certification process world-wide
- Performed Executive Search for replacement
- Build-out existing Security Organization and target operating model, raised security awareness
- Established Cyber / InfoSec strategy for digitalization, IoT & Industry 4.0 initiatives
- Supported CIO & Executive Board -

February 2018 – July 2018

### **Interim Head of Cyber Security Architecture & Solutions**

#### **Innogy SE – Essen, Germany**

- Facilitated the build out of a newly formed, international Cyber Security Architecture & Solutions focused team - integrated with Corporate IT & Group level security
- Hiring a team of 20 Senior professionally in 6 countries
- Established a group wide Security Architecture and created the baseline security controls and policies
- Served on Executive Security Board working closely with CIO & Executive Board members

February 2017 – January 2018

### **Interim Service Delivery Executive / Manager**

#### **Innogy SE – Essen, Germany**

- First generation Data Center outsourcing deal, executing handover of complex Transition / Transformation Program into BAU (Business as Usual) operations
- Performed ITIL v3, Vendor, Contract & Stakeholder Management – including Service Catalog
- Served on Security & Architecture boards

January 2015 – March 2016

### **Interim Head of IT**

#### **Balfour Beatty Rail - Munich, Germany**

- Appointed to this senior interim role and reported directly to the Managing Director Finance.
- Managed all of the IT operations in Germany with further responsibility for staff, special projects and the IT Budget.
- Focused on resolving a number of serious issues regarding poorly implemented legacy IT systems.
- Gained approval to implement a comprehensive action plan designed to stabilize the IT systems (incl. documentation)
- Devised and implemented robust information security policies and procedures.

November 2014 – January 2015

### **Lead Cybersecurity Manager**

#### **Deutsche Bank - Eschborn, Germany**

- Worked on a large scale, complex Global Outsourcing Transformation program with multiple vendors (e.g. HP & IBM).
- Engaged directly with the Cisco organization to undertake complex contract reviews.
- Coordinated the activities of the IT teams operating in the UK and Germany (in German and English).
- Worked closely with several project streams to establish cyber security standards that were fully compliant with the bank's internal requirements and with external regulatory requirements.

June 2014 – September 2014

### **Interim Manager / Network Tower Lead / Global T&T Program**

#### **Hewlett Packard (Portigan Financial Services – West LB) - Ratigen, Germany**

- Played a key role in the senior management team for the Global Transformation Program.
- Managed a large multi-disciplinary team of 40+ IT professionals.
- Led a number of business critical organizational and process re-engineering projects.
- Led a greenfield data center consolidation and migration project including a reduction of the existing CMO Estate.

October 2013 – May 2014

### **Senior T&T Program Manager / Information Security**

#### **Delaval - Glinde, Germany**

- Tasked with replacing the existing SPI Firewall products and given the further objective of improving security awareness and improving the company's existing security profile.
- Deployed Next-Generation Firewall technologies to provide advanced application level security for networking, threat prevention and management across 106 locations globally.
- Played a key role in the product and vendor selection process for the firewall technology and additionally influenced senior stakeholders to move to a more cost effective MSSP (Managed Security Services Provider) model.
- Devised the log management strategy and resolved performance issues globally including WAN acceleration.

May 2013 – October 2013

**Management Consultant / Senior Program Manager**

**Getronics / KPN / Connectis – Switzerland, Holland, Hungary and Germany**

- Carried out an analysis on a large scale IT Transition and Transformation Program.
- Presented a report to executive management which involved crisis management and strategic planning.
- Worked together with various partners including KPN (Holland) & Connectis (Switzerland) and with the end client.
- Travelled extensively to Holland, Hungary, Switzerland and Germany.

November 2012 – March 2013

**Senior IT Rollout / Program Manager**

**BMW AG - Munich, Germany**

- Managed the full life-cycle of a portfolio of projects and initiatives at BMW.
- Successfully delivered a number of business critical projects that impacted 41 global markets.
- Focused on projects concerned with mobility services, and networked car technologies.

**EARLIER CAREER**

|               |                                 |  |
|---------------|---------------------------------|--|
| 03/12 – 11/12 | Senior Infra. Architect / PM    | Bombardier Transportation – Berlin, Germany                      |
| 11/11 – 12/11 | Senior Project Manager          | Atos / Siemens – Munich & Helsinki                               |
| 10/11 – 11/11 | Senior Project Manager          | Germanischer-Lloyd – Hamburg, Germany                            |
| 05/11 – 08/11 | Interim Chief Architect         | Wincor Nixdorf International – Paderborn, Germany                |
| 03/11 – 05/11 | Senior Project Manager          | Engel Karton GmbH – Hamburg, Germany                             |
| 02/11 – 03/11 | Interim Chief Architect         | Wincor Nixdorf Portavis – Hamburg, Germany                       |
| 11/10 – 12/10 | Senior Project Manager          | Ericsson Mobile Money - Karlskrona, Sweden                       |
| 05/10 – 09/10 | Lead Solution Architect         | Bank of Scotland Germany (Lloyds TSB) – Berlin, Germany          |
| 04/10 – 05/10 | Senior Project Manager          | Hypo Real Estate Group (Depfa Bank) – Munich, Germany            |
| 07/09 – 12/09 | Senior Project Manager          | Suhrkamp Verlag (Publishing) – Frankfurt, Germany                |
| 12/08 – 05/09 | Senior Project Manager          | BaFIN (German Financial Services Authority) – Frankfurt, Germany |
| 05/08 – 12/08 | Senior Project Manager          | Zurich Financial Services – Zürich, Switzerland                  |
| 02/08 – 05/08 | Senior Project Manager          | ComdirectBank – Quickborn, Germany                               |
| 04/07 – 11/07 | Senior Project Manager          | RWE Trading, Swindon UK (& Essen, Germany)                       |
| 05/06 – 12/06 | Networking & Security Architect | IBM Sweden (Nordea Bank) – Stockholm Sweden                      |
| 11/05 – 03/06 | Senior Project Manager          | Lycos-Europe, Gütersloh Germany (& Stockholm)                    |
| 07/05 – 11/05 | Senior IT Auditor               | Dionex Corporation (Europewide)                                  |
| 03/05 – 07/05 | Senior Project Manager          | Bankhaus Wölbern, Hamburg Germany                                |
| 03/04 – 03/05 | Senior Project Manager          | Marquard und Bahls, Hamburg Germany                              |

**TECHNICAL AND FUNCTIONAL EXPERTISE**

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|--|--|---|
| IT Audit and Security Auditing         | Bank Security (PCI-DSS, KYC, AML, CFT) | Compliance & Risk SoX, CoBIT, COSO, GRC     |
| IT Architecture / Strategy (ie. TOGAF) | Cyber & Information Security           | Data Center (Consolidation / Migration)     |
| Digitalization, IoT & Industry 4.0     | Contract / Provider Management         | Storage Technologies (NAS, SAN, DAS)        |
| Outsourcing / OffShoring / NearShoring | ITIL & ITSM                            | Project/Program Management (PMI, PRINCE2)   |
| Cloud/Virt. Technologies (XaaS)        | ISO 27001 / ISMS                       | IT Infrastructure & Networking (LAN/WAN/FW) |

**ADDITIONAL INFORMATION**

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| Nationality: | US National                                |
| Languages:   | Native English, fluent German              |
| References:  | Sterling references available upon Request |